

CULTURAL COMPETENCY IN:

HEALTH CARE (WORKSHOP 1) **RM 50**

RESEARCH (WORKSHOP 2) **RM 40**

We will explore the following topics:

- the meaning of culture and diversity within cultures;
- the influence of culture in health care and research;
- the strategies to do research with people from different health beliefs, lifestyles and circumstances;
- the use of different communication strategies

Discount:
Workshop 1 + 2
RM 80



Date

Wednesday
21/06/2023



Time

Workshop 1: 8.30 a.m - 1.00 p.m
Workshop 2: 2.00 p.m - 5.15 p.m

Venue

Level 4, Cube,
IPPP, UM

SPEAKERS/ FACILITATORS WORKSHOP 1



A/P. Dr. Phyllis Lau
Western Sydney
University Australia



A/P. Dr. Pauline
Lai Siew Mei
Universiti
Malaya



A/P. Dr. Raja
Iskandar Shah
Raja Azwa,
Universiti
Malaya



Dr. Welyne
Jeffrey Jehom,
Universiti
Malaya

SPEAKERS/ FACILITATORS WORKSHOP 2



A/P. Dr. Phyllis Lau
Western Sydney
University Australia



Dr. Lee Yew
Kong
Universiti
Malaya



Dr. Siti
Nurkamilla binti
Ramdzan,
Universiti
Malaya



Dr. Nurul Huda
binti Hamzah,
Universiti
Malaya



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<https://shorturl.at/fhsAJ>

WORKSHOP 1: CULTURAL COMPETENCE IN HEALTH CARE

Time	Session
0800-0830	Registration
0830-0930	Overview on health gaps, different health beliefs, factors influencing access
0930-1000	Group work 1: (divided into 4 groups) Think of the last time when you encountered a patient from a different cultural background that you found challenging. What did you do?
1000-1015	Cultural diversity in Australia
1015-1030	Cultural diversity in Malaysia
1030-1040	Tea break
1040-1100	Communication tools used to communicate with people from diverse backgrounds
1100-1130	Group work 2: Communication tools in Malaysia (divided into 4 groups) 1. What are the communication tools (if any) used in or taught by the University of Malaya? 2. Name 3 critical gaps in trans-cultural communication you have experienced or witnessed. 3. What features are needed in a tool to address current gaps? What will work?
1130-1200	Summary – groups share their key discussion points
1200-1230	Group work 3: Four different case scenarios will be discussed
1230-1300	Conclusion
1300- 1400	Lunch

WORKSHOP 2: CULTURAL COMPETENCE IN RESEARCH

Time	Session
1300-1400	Registration and lunch (included in registration)
1400-1420	Principles and concepts of cultural competence in research How do we incorporate this into our research?
1420-1445	Group work 1: (divided into 4 groups) Think of the research projects you are leading or involved in – do any of them require cultural competence? <ul style="list-style-type: none">• Yes, WHY?• No, WHY?
1445-1515	Groups report to the larger group – what were the reasons for people to say that their project needs or does not need cultural competence?
1515-1545	Group work 2: (divided into 4 groups) <ol style="list-style-type: none">1. How would you incorporate the principles and concepts of cultural competence into your own research?2. What would be the challenges?3. How would you overcome them?
1545-1615	Summary – groups share their key discussion points
1615-1645	Group work 3: Four different case scenarios will be discussed
1645-1715	Conclusion

THANK YOU